

# EDGE OF PARK BIKE AND MOPED RENTALS

2020 SEASON

Addressing the needs of our community and customers during a public health crisis.

## Our Community Commitment

We want to keep our community safe. We know some may consider our businesses to actively engage in bringing people from other regions to our area and that, if not properly managed, could expose our community to a public health threat. We also know that visitors are currently traveling and likely to continue traveling as the weather changes.

We are fortunate to be industry operators that can provide experiences and services that keep people outside and away from high density areas. We know social distancing works to reduce health risks. Being able to safely interact with our customers gives us an opportunity to provide our services as well as recommendations on where to access less populated outdoor recreation.

This interaction also allows us to connect with our customers and travelers to provide critical information related to precautions and community policy as it continues to change. This in turn can have a positive effect on ensuring everyone behaves and follows the reasonable guidelines to keep our community safe.

Lastly, let us not forget the importance of the outdoors on our health and well-being which cannot be underestimated in times of uncertainty.

### CURRENT RESTRICTIONS

At this time we do not have restrictions that customers must be aware of prior to their visit.

## Our Customer Commitment

We recognize our customers want to engage with us in a way that minimizes their risk of exposure to a public health threat and further minimizes their risk of being a health threat to others.

We remain committed to implementing the following operating procedures:

- Evaluating all staff for health symptoms prior to each shift
- Ensuring customers have access to disinfectant products
- Prioritizing customer concerns related to the public health crisis
- Adapting operations as needed and within reason