



Moped Rental Policy

You will need to arrive at least 15 minutes prior to your departure time to fill out rental agreements and prepare for your ride. To ride a moped you must:

- Bring a valid Drivers license (permits are not allowed)
- Be 18 years or older
- Meet our 250 pound weight limit
- Wear sunglasses
- Wear shoes with a backing (no flip flops)
- Have no bun in the oven (Sorry, pregnant riders are not allowed)
- Even if you are an experienced rider, all riders will be required to wear helmets (provided free with the rental or you can bring your own).

Reservation and Payment Policy

Reservations are recommended for all moped rentals. Full payment is due at the time of booking. Payment can be made online through our secure online reservation portal or in person. Visa, MasterCard, Discover and American Express are accepted for online reservations. We do not accept checks.

Cancellation and Refund Policy

- Cancellations made by 10am on the day of your reservation will receive a full refund. Cancellations made after this time or failure to show up for your reserved time slot will be charged the full price of the rental.
- In order to accommodate all reservations, failure to show up at or before your reserved time will reduce your time with the moped in order to ensure prompt arrival for the next reservation.
- We cannot guarantee weather or road conditions. Safety is, and will always be, our primary concern with our customers.
- We reserve the right to deny rental if we feel you are not able to operate the moped safely. If this happens we will issue a full refund.
- We reserve the right to cancel reservations due to inclement weather. If this happens we will issue a full refund.
- We reserve the right to modify, alter, or substitute all or any part of our services when reasonably necessary or advisable. Should this occur, we agree to provide the best alternative possible.
- We cannot guarantee but will accommodate the rescheduling of reservations as best we can due to inclement weather.
- Other circumstances requiring schedule changes must be made by 10am on the day of your reservation and are not guaranteed.

Privacy Policy

Due to the nature of our services, it is necessary to collect and store a certain amount of personal and financial information. By submitting your information to us, you consent to the storage of this information for a period of time deemed appropriate by us. We will NEVER sell or share any contact information with any third party. Additionally, all address, personal and financial information is strictly protected.